



## Membership Benefits

A Roadside Assistance Program  
of Cross Country Motor Club,  
Inc. and Cross Country Motor  
Club of California, Inc.

THIS IS NOT AN INSURANCE CONTRACT. THIS IS NOT A SERVICE CONTRACT AND DOES NOT COMPLY WITH ANY FINANCIAL RESPONSIBILITY LAWS. THIS IS NOT AN AUTOMOBILE LIABILITY OR PHYSICAL DAMAGE INSURANCE CONTRACT.

---



**EXECUTIVE OFFICES:**

**CROSS COUNTRY MOTOR CLUB, INC.**

400 River's Edge Drive  
Medford, MA 02155

**CROSS COUNTRY MOTOR CLUB OF CALIFORNIA, INC.**

275 East Hillcrest Drive, Suite 165  
Thousand Oaks, California 91360

National Toll-Free Number (for both offices):

1-888-633-5151

1-800-747-2128 (TDD)

**RESIDENT AGENT OFFICES:**

Maryland - The Corporation Trust Incorporated  
2405 York Road, Ste. 201  
Lutherville Timonium, MD 21093

Montana - CT Corporation System  
3011 American Way  
Missoula, MT 59808

Nevada - The Corporation Trust Company of Nevada  
701 S. Carson Street, Suite 200  
Carson City, NV 89701

Oklahoma - The Corporation Company  
1833 South Morgan Road  
Oklahoma City, OK 73128

Wyoming - CT Corporation System  
1908 Thomes Avenue  
Cheyenne, WY 82001

**Please direct all communications, inquiries and claims to the Massachusetts office.**

---

This Plan is a program of, and all services are provided by and/or through, Cross Country Motor Club, Inc., except in Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming where services are provided by and/or through Cross Country Motor Club of California, Inc.

Please see Membership Guidelines at the end of this guide for service terms and for other matters that apply to specific states.

Dear Member:

Welcome to Cross Country Motor Club. You are now entitled to many fine benefits and services, which are provided to you through Cross Country Motor Club (CCMC). Please take the time to review this guide, your membership kit, and other membership materials to familiarize yourself with everything CCMC has to offer. I know you will agree with me that your membership is a valuable asset, one that you'll never want to be without.

It is my pleasure to have you as a member of our growing group of drivers, and to put the full facilities of our club at your disposal. Your membership will provide you with a great number of important benefits and services, from trip routing to discounts on travel, hotels, and more. Be sure to review the contents of your membership materials to get the most from your membership.

All of us at CCMC are dedicated to seeing that your driving is a worry-free experience. You can count on us to be of help when you need it. Just call us toll-free, 24 hours per day, 365 days per year.

Thank you for joining us.

Sincerely,

A handwritten signature in black ink that reads "Joy W. Smith". The signature is written in a cursive style with a large initial "J".

Joy W. Smith  
Senior Director, Member Services

# Membership Benefit Guide

## Table of Contents

A. National Toll-Free Assistance Number	5
B. 1. Emergency Towing	5
2. Emergency Road Service	5
3. Emergency Lockout Service	6
C. Reimbursement for Emergency Trip Interruption	8
D. Computerized Lost Key Retrieval System	10
E. Key Protection Service	10
F. Reimbursement for Bail Bond Service	12
G. Legal Defense Reimbursement	12
H. Theft Reward	13
I. Emergency Message Service	13
J. Customized Trip Routing & Maps	13
K. Cross Country Perks	14
L. Auto Rental Discounts	15
M. Membership Card	15
N. Change of Address	15
Plan Guidelines	16

## A. National Toll-Free Assistance 1-800-528-2056

CCMC is available 24 hours per day, 365 days per year throughout the United States and Canada to assist you with your motor club needs, including:

1. Emergency towing and road service
2. Trip routing and map service
3. Lost key retrieval service
4. Theft reward
5. Auto and RV rental discounts
6. Hotel/motel discounts
7. Other benefits or information shown in this Guide

## For the Hearing Impaired – TDD 1-800-747-2128

A special TDD line has been set up to support our hearing or speech-impaired customers who have access to a TDD or TTY.

## B. 1. Emergency Towing

CCMC will have your vehicle towed if we cannot start it, or if you have lost or broken your key. You will be covered up to \$100 per event.

## 2. Emergency Road Service

Road services for disablements such as flat tires, dead batteries, or out of fuel are provided up to a maximum of \$100 per event.

### • Battery Boost/Jump-start

If your vehicle won't start due to a dead or weak battery, CCMC will provide a jump-start.

### • Flat Tire Service

If you have a flat tire, we'll install your inflated spare tire. Multiple flat tires will require a tow.

### • Fuel Delivery

If you run out of gas, we'll deliver up to two gallons of emergency gasoline/diesel fuel to your covered vehicle, wherever permissible by law. The cost of fuel is not covered.

- **Winching/Stuck Vehicle**

If your vehicle is stuck in mud, sand, snow or a ditch, we will provide winching service to free your vehicle.

### **3. Emergency**

#### **Lockout Service**

If your keys are locked inside the passenger compartment or trunk, we will dispatch a qualified service provider or locksmith to gain entrance to your vehicle to recover your keys. Service is covered up to \$100 per event.

#### ***How do I obtain emergency towing, road service and lockout services?***

Towing and road services are available to you on a sign and drive basis, subject to plan limits. To obtain service:

1. Call toll-free 1-800-528-2056
2. Provide the Customer Service Associate with the following:
  - Your VIN/Membership Number
  - Area code and telephone number (where you can be reached)
  - Location of disabled vehicle (city, state, street address and closest intersection or other identifying landmarks)
  - Description of disabled vehicle (year, model, color)
  - License plate number and state
  - Type of service needed (tow, flat tire, jump-start, out of gas)
3. Once the dispatch request has been processed, an automated call back system will call the telephone number that you provided, identifying the service provider that will arrive to help, and providing you with an estimated time of arrival.
4. Please stay with your vehicle. A service provider cannot service an unattended vehicle.
5. Present your membership card or driver's license to the service provider.

#### **Coverage Limits:**

For emergency towing, road services and emergency lockout services, CCMC will prepay for services up to a maximum of \$100 per disablement. You will only need to sign the service provider's invoice and drive on your way. If the cost of the service exceeds your coverage, you must pay the excess at the time the service is provided.

#### **Frequency Limit:**

These services are provided to you as an emergency service and not a general maintenance service. Towing and road services are limited to (a) one disablement for the same cause in any consecutive 7-day period, and (b) a combined four service incidents per plan year. If the frequency limits are exceeded, CCMC will provide you with dispatch assistance for your disabled vehicle. However, you are responsible for full payment of services at the time the service is rendered and payment is not reimbursable.

#### **Reimbursement Privileges:**

Assistance from sources other than CCMC is not covered and may not be reimbursable. You must contact CCMC's 24 hour, toll-free number to have an authorized network service provider dispatched to your assistance. In the unlikely event that service is not obtainable through CCMC, and you are required to secure service on your own, please submit the following: an original, preprinted, itemized receipt showing the name, address and telephone number of a commercial garage, service station or other repair facility including: the date of the event, the amount charged for emergency towing, lockout, battery or fuel delivery services and the code provided to you by CCMC at the time of the request authorizing reimbursement:

Cross Country Motor Club  
P.O. Box 9145  
Medford, MA 02155  
Attn.: Claims

CCMC will reimburse you up to a maximum of \$100 per disablement. All claims must be sent to CCMC within 30 days of your disablement. Claims received after that time period may not be honored and are subject to the discretion of CCMC. Private citizen's assistance is not reimbursable.

### **C. Reimbursement for Emergency Trip Interruption**

If your vehicle is disabled by a collision while you are traveling more than 100 miles from your primary residence and your vehicle requires overnight repairs, you may be entitled to reimbursement for the cost of food, lodging, and alternate transportation expenses up to the limits set below and subject to the following conditions:

#### **CONDITIONS**

##### **a. Collision**

A disablement resulting from a collision with another vehicle or object which prevents your vehicle from proceeding safely under its own power and the collision has been reported in writing to the local or state police.

##### **b. Emergency Trip Interruption reimbursement consists of:**

1. Transportation by plane, train or bus to your residence after the disablement; or
2. Your local commercial lodging and meals incurred after the disablement, in the vicinity of the disablement; or
3. Rental of an automobile from a recognized rental agency, such as those referenced on the back of your I.D. card.

To be eligible, you must first contact a CCMC Customer Service Associate

and provide a description of your disablement or accident. The CCMC Customer Service Associate can assist in rendering roadside assistance or towing services and extend prior authorization for reimbursement of any appropriate travel expenses.

#### **Coverage Limits:**

Trip interruption is limited to reasonable expenses up to \$500 per disablement for those expenses incurred within 72 hours of the time of disablement, inclusive of taxes and surcharges. Expense for lodging and food are not to exceed \$100 per day. This includes the cost of the coordination and transportation to reunite you with your vehicle after any repairs have been completed. This service has been designed to assist with unplanned and reasonable expenses that may occur as a result of disablement due to a collision. This benefit does not, and is not intended to, replace vehicle liability and personal injury insurance for you or your spouse. Benefits are not available if disablement is due to an act of God, war, insurrection, riot, or similar event. Coverage does not include expenses for alcohol, entertainment or limousine service.

#### **Reimbursement Privileges:**

To be eligible for reimbursement, you must have obtained prior authorization from a CCMC Customer Service Associate. Please submit to CCMC, within 30 days of disablement, all paid itemized receipts from the organization providing you with the covered goods or services including a copy of the repair order and a copy of the accident report you have filed with the police. When submitting a claim for Emergency Travel Expense reimbursement, please also include your name, membership number, address and daytime phone number. Mail your reimbursement request to:

Cross Country Motor Club  
P.O. Box 9145  
Medford, MA 02155  
Attn.: Claims

## D. Computerized Lost Key Retrieval System

Your CCMC membership includes access to the Computerized Lost Key Retrieval System featuring a personal registered key tag. Just return the card enclosed in your Membership Kit. CCMC will send your pre-coded, pre-registered key tag right away. When you receive it, attach your keys to the key tag. Then if you ever lose your keys, the finder can drop them in any U.S. mailbox. The keys will be mailed to CCMC, and then CCMC will return them to you via first class mail. It's that easy!

## E. Key Protection Service

Lost your home or auto keys? Now you can get reimbursed for this unexpected expense. CCMC will reimburse you the cost of replacing your lost keys, and if necessary, having your locks changed. You'll receive up to \$15 for replacement of lost home or auto keys, and up to \$50 for your lock change. You could also receive up to \$250 towards your homeowner or automobile insurance deductible if your home or car is burglarized with your lost keys.

### To receive reimbursement for key replacement or locksmith services:

Mail the following items, along with your CCMC membership number to:

Cross Country Motor Club  
P.O. Box 9145  
Medford, MA 02155  
Attn: Claims

1. Your original receipt for the payment of key replacement, lock change or locksmith service (be sure it shows the address of the home or make and model

of the auto covered in your CCMC membership).

2. A copy of your driver's license or voter registration card showing your address.
3. A copy of the automobile registration.

### For a break-in claim, you must also include:

4. A statement from your auto or home insurance carrier citing the amount they have paid toward the claim, if any.
5. A copy of your homeowner's or automobile insurance policy.
6. A signed copy of the police report stating that there was no evidence of forceful entry.

Note: Key Protection Service will reimburse you after any personal homeowner's, automobile insurance or employer's reimbursement plan or insurance (if the keys are lost or stolen while the insured is on business) has been paid. This benefit does not cover: excess payments resulting from reimbursement or payments by your insurer, employer, or employer's insurance; residences other than your primary residence located in the United States; automobiles not owned by you or your spouse; conveyances other than cars, trucks, jeeps, motorcycles, recreational vehicles, campers or trailers; any expenses incurred that are not the result of the loss or theft of keys belonging to you or an immediate family member, as defined. This program does not cover losses caused, or contributed to, by: wear and tear; gradual deterioration; inherent vice or damage; fire. Additional exclusions: animals; contact lenses; eyeglasses; hearing aids; artificial limbs; dental bridges; prosthetic limbs; money; securities; credit cards; tickets; documents; business items; checks; theft or damages occurring where there is evidence of forced entry.

## **F. Reimbursement for Bail**

### **Bond Service**

If you are charged with a violation of any Motor Vehicle Law and you are required to furnish bail, CCMC will reimburse you for the cost of the bail bond, not to exceed \$200 per occurrence. At the time you request the reimbursement, enclose a copy of the bond, an original invoice and a copy of the citation. This benefit does not apply in the following cases: driving while intoxicated or while under the influence of drugs, driving without a driver's license/permit or insurance; or if you are charged with a felony or for failure to appear for prior traffic violations or leaving the scene of an accident without disclosing your identity. Neither the bond you will acquire nor this benefit from CCMC will pay for any fines or forfeitures imposed upon you by a court of law.

## **G. Legal Defense Reimbursement**

CCMC will reimburse you for a portion of the legal fees incurred when a lawyer is required to defend you against charges of violations involving your vehicle in accordance with the schedule indicated below. You choose defense counsel. The maximum obtainable benefit is \$1,000 per incident. If the violation occurs as a result of committing a non-motor vehicle crime, this benefit is void. Only violations occurring during the term of your membership are covered. You will receive one reimbursement per incident based on the schedule below at the higher of the applicable rates:

#### **Manslaughter:**

Trial Defense	\$700
Appeal	\$300

#### **Other Motor Vehicle Violation:**

Trial Defense	\$100
Appeal	\$100

Expenses for witness fees, photographs, maps, fines and expert fees are NOT covered. When submitting a bill for reimbursement, enclose an original receipted invoice for the amount paid in legal fees and a copy of the citation which shows the nature of the charge(s) against you.

## **H. Theft Reward**

CCMC will pay up to a \$5,000 reward for information leading to the arrest and conviction of anyone stealing your vehicle. You, your relatives, or law enforcement officials are not eligible for the reward. The actual amount of the reward and person or persons entitled thereto is determined in the judgment of CCMC.

## **I. Emergency Message Service**

If you're in an emergency situation, such as an accident, and are unable to contact someone to let them know, call 1-800-528-2056 to access the Emergency Message Service. CCMC will contact up to three people to let them know where you are and how they can reach you.

## **J. Customized Trip Routing & Maps**

Call CCMC the next time you are planning a trip. CCMC will provide you with a detailed trip routing package, including an easy-to-read, computerized itinerary, and map. This service includes the following travel information for your trip:

- Your destination stop(s) in the order you prefer, providing a scenic route for your riding pleasure, or the quickest and most convenient path
- Which highways to use, including route numbers and type of highway (toll road, interstate, state highway, etc.)
- The number of miles between

junctions and destinations, and a running total of miles traveled

- The number of miles to be traveled on each highway and within each state
- Projected driving time between stops and total projected driving time

The Trip Routing System will automatically choose the quickest route between destinations if you do not request a scenic route.

Note: To obtain this service, complete the trip routing request card contained in your membership kit. Please allow 3-4 weeks for delivery of this service.

## K. Cross Country Perks

Access to Cross Country Perks entitles you to save money on everyday and specialty items.

Cross Country Perks is a national savings and discount program offering up-to-the-minute deals on everyday and specialty items from high quality brands, leading retailers, online stores, and popular service providers.

## L. Auto Rental Discounts

Save on auto rentals from Alamo, Avis, Budget, Hertz and National Rental Systems. You can easily save \$20, \$30, \$50 or more every time you rent a car, depending on the length of your rental and location. Benefits may vary slightly with each company or location. Be certain to provide the appropriate discount number (listed below and on the back of your I.D. card) to obtain your discount at the time of rental.



To take advantage of your Cross Country Motor Club membership whenever you shop, go to <http://crosscountryperks.com/> and begin saving today.

## M. Membership Card

Your CCMC membership card is very important and should be kept with you at all times. It contains your personal VIN/ Membership Number, expiration date of membership, and toll-free number to call should you require assistance. You'll need your Membership Number every time you request any membership services from CCMC. In case the card is lost or stolen, please notify the Club immediately for a replacement card.



ID# 93425  
1-800-462-5266



AWD# A722200  
1-800-225-7094



CDP# 85026  
1-800-654-3131



Discount# 6100122  
1-800-227-7368



Discount# 6100122  
1-800-227-7368

## N. Change of Address

It is important to notify CCMC as soon as possible of any change of address to avoid missing out on future bulletins and benefits. Please call the toll-free number and provide the customer service associate with your CCMC membership number when doing so.

**Welcome to the Club... Your Club...  
Cross Country Motor Club!!!**

Benefit reimbursements are covered under a contractual liability policy issued by Old Republic Insurance Company, Tulsa, Oklahoma, under policy #GAL-672-825-1280.

# Plan Guidelines

## This Benefit Guide sets forth the terms of the services offered under the Plan.

1. The holder (member) will not be required to pay any sum in addition to the amounts specified in this Membership Benefit Guide, membership card, or application for any of the services thus specified.

In the event the cost for the service exceeds coverage limits, you will be required to pay the additional service charges at the time service is rendered. Additional charges are not reimbursable.

2. Your club membership begins on the effective date shown on the membership card. Membership is continuous with all the then current benefits, and dues are billed automatically at the then current rate on your credit card or invoiced to your address, depending upon the payment plan selected. If your CCMC membership has been provided to you as a benefit of your employment by Agero, your membership will remain effective until your employment termination date.
3. Whenever we refer to “you” and “your” throughout this Guide, we refer to the member named on the membership card and whenever we refer to “we”, “us”, “our”, “the Plan”, “CCMC”, or “Cross Country Motor Club”, we refer hereinafter to Cross Country Motor Club, Inc. or Cross Country Motor Club of California, Inc., as the case may be.
4. Your membership may be canceled upon written ten days’ notice by either you or us and a pro-rata refund issued on the unused portion of your membership. If you cancel, you must return this Guide and all other unused material furnished to you by us.

NOTE: Cancellation and refund provisions do not apply where membership was obtained without payment to us by you, but rather in conjunction with the purchase of another product, service or as a gift.

NOTE: The Plan is non-transferable.

5. Benefits are available in the 50 United States plus the District of Columbia, Puerto Rico and Canada.
6. The terms of this Contract, which are in conflict with the statutes of your state of residence are amended to conform to the statutes of that state.
7. The Service rendered by Cross Country Motor Club is an “emergency service” and not a general repair service. When the vehicle covered is unable to safely proceed under its own power either on the member’s premises (garage or driveway) or any normally traveled public street, highway or parking area it is to be considered disabled. In case of disablement, the CCMC member is entitled to the services as outlined under sections B.
8. This is the entire agreement between the member and Cross Country Motor Club. Any changes must be endorsed in writing and signed by an authorized Cross Country Motor Club representative.
9. Your CCMC membership benefits cover you and your spouse while driving any vehicle owned, leased or furnished to you with permission of the owner, except

that only the member named on the membership card is entitled to reimbursement for Emergency Trip Interruption Benefit C.

10. In the event that Cross Country Motor Club pays to you, or pays or incurs expense for your benefit, any sums in connection with or arising out of services obtained by you under this plan, then, to the extent of the amount paid or expense incurred, Cross Country Motor Club shall be subrogated to all of your rights, claims and interest which you may have against any person, corporation or legal entity liable or responsible for the loss or incident which occasioned such payment or expense, including, without limitation the manufacturer of your vehicle, and you, by acceptance of such benefit, authorize Cross Country Motor Club to sue, compromise or settle, in its own name or in your name, or otherwise, all such claims, and you hereby agree that Cross Country Motor Club shall be fully substituted in your place and subrogated to all of your rights on account thereof, provided, however, that you must be made whole, that is, compensated for all the elements of your damages, before Cross Country Motor Club may have any recovery under this provision.
11. Benefits are not applicable if disablement is due to an act of God, war, insurrection, riot, etc.
12. The actual roadside assistance will be performed by independent service providers for whose actions Cross Country shall not be liable.
13. The Emergency Message Relay service is provided to you as a convenience, and CCMC shall not be liable for any failure or inability to relay a message.

### Types of Vehicles Covered:

Your membership was designed with your privately-owned non-commercial passenger car in mind. Cross Country Motor Club offers full Emergency Towing, Road and Lockout service for all self-propelled, four-wheel vehicles designed, licensed, and used for private on-road transportation, and trucks with a carrying capacity of up to 2,000 pounds, subject to exclusions noted elsewhere herein.

### Non-Covered Items:

1. All parts, labor and supplies provided while at an auto repair shop or service station.
2. Towing to a second location from the original destination to accommodate the driver.
3. Any and all fines or ambulance charges.
4. Rental of towing equipment.
5. Towing at the direction of a law enforcement officer relating to impoundment, abandonment, illegal parking or other violations of law or towing by other than a licensed service station or garage.
6. Installation or removal of snow tires, repairs to studs, mounting and dismounting snow chains.
7. Cost of tire repair or installation of a new tire on the wheel.
8. Shoveling snow from around a vehicle.
9. Vehicle storage charges, cost of parts and installation of products, materials, impoundment, and additional labor relating to towing.

10. Benefits are not applicable if the need for service arises out of or in connection with an act of God, war, insurrection, riot, etc.

**Discounts:**

Discounts (if applicable) are valid at participating locations. Certain restrictions may apply. Participating locations and savings vouchers may be added or deleted and the level of discounts are subject to change at any time. When making reservations, please have your membership card available and show all vouchers to participating vendors.

**Specific State Provisions:**

The schedule of benefits, terms and conditions may vary to conform to state laws as they exist from time to time:

**California, Mississippi, Montana, Nevada, and Oklahoma Residents:**

If the membership is canceled and you have paid actual consideration for the motor club membership, you will receive a pro rata refund, without any deductions.

**California Residents:**

Emergency Travel Expense benefit is not available to residents of the state of California.

**Maryland Residents:**

In Maryland, the program is offered by Cross Country Motor Club, Inc., with a home office at 400 River's Edge Drive, Medford MA 02155 (telephone number 1-800-528-2056). While the company does not have a physical location in the state, service of process may be made upon Cross Country Motor Club, Inc. through its registered agent. Maryland residents are asked to use the above listed toll-free number to contact the company by telephone.

**New York Residents:**

Legal Defense Reimbursement and Emergency Travel Expense Reimbursement benefits are not available in the state of New York.

**Utah Residents:**

Under Utah law, these benefits may only be canceled by CCMC upon 30 days' written notice in the event of any of the following: (i) a material misrepresentation by you, (ii) a substantial change in the risk assumed reasonably unforeseen by CCMC, or (iii) a substantial breach of your contractual duties, conditions or warranties. With respect to the trip interruption benefits and reimbursement requests, a failure to provide timely notice or submit evidence of expenses within 30 days will not invalidate your claim if it was not reasonably possible for you to give the notice or file the receipts within 30 days and notice was given or the claim was filed as soon as reasonably possible.

The national savings and discount benefits (Cross Country Perks) are made available to Utah residents through a separate complimentary membership program offered by an affiliate of CCMC, Cross Country Services, Inc.; the benefits are expressly not included as a component of your motor club membership. This complimentary membership in Cross Country Perks will run coterminous with your CCMC motor club membership.

**Wisconsin Residents:**

Under Wisconsin law, residents are not limited to 60 days to file reimbursement claims. These benefits may be deemed an insurance policy. After the first 60 days and prior to the expiration of the term Cross Country agrees that it will not cancel your benefits except: (a) for failure to pay the membership fee; (b) in the event of material misrepresentation by you; (c) in the event of a substantial change in the risk assumed reasonably unforeseen by Cross Country; or (d) for a breach of duties, conditions, or warranties by you. No cancellation will become effective until at least ten days after the first class mailing or delivery of a written notice to you. You may cancel your membership at any time upon ten (10) days prior notice to CCMC. If you have a monthly membership and are paying in advance, you will be entitled to a refund for the month in which you have not received the membership benefit. For annual memberships, you will be entitled to a refund on the unused portion. **KEEP THIS WITH YOUR INSURANCE PAPERS. PROBLEMS WITH YOUR INSURANCE?** If you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem. You can also contact the OFFICE OF THE COMMISSIONER OF INSURANCE (a state agency which enforces Wisconsin's insurance laws) to file a complaint. You can contact the OFFICE OF THE COMMISSIONER OF INSURANCE by writing to:

Office of the Commissioner of Insurance  
Complaints Section  
P.O. Box 7873  
Madison, WI 53707-7873

or you can call 1-800-236-8517 (within Wisconsin) or 608-266-0103 and request a complaint form. Cross Country's address in the state of Wisconsin is 12605 W. North Ave. #247, Brookfield, WI 53045. With respect to the trip interruption benefits and reimbursement requests, the submission of your claim for reimbursement should be made as soon as reasonably possible. Failure to give CCMC notice within the 30 days will not invalidate or reduce your claim unless CCMC is prejudiced by the failure to receive such notice. Under state law, CCMC may not cancel the membership due to excessive usage of the program by a member.

**Wyoming Residents:**

Cross Country Motor Club of California's address in the state of Wyoming is 1908 Thomas Avenue, Cheyenne, WY 82001. If the membership is canceled and you have paid actual consideration for this motor club membership, you will receive a pro rata refund, without any deductions. This CCMC Membership Plan is on file with the Wyoming Insurance Department effective 08/90.







**Executive Offices:  
400 River's Edge Drive  
Medford, MA 02155**

Services are provided by and/or through Cross Country Motor Club, Inc., Medford, MA 02155, except in Alaska, California, Hawaii, Oregon, Wisconsin, and Wyoming where services are provided by and/or through Cross Country Motor Club of California, Inc., Thousand Oaks, CA 91360.