

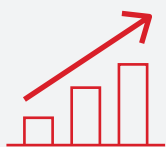
RepairAssistance

Over 1 Million program tows delivered to partners each year.

Join the Agero ecosystem to support the millions of roadside customers who need repair assistance to get back on the road.



Benefits



Grow Repair Business

- + 90% of tows result in mechanical service orders
- + Typical repair is 20X marketing fee

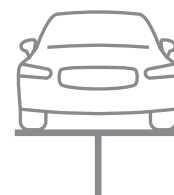
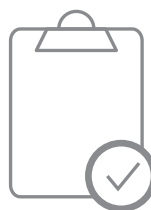


Build Your Brand

- + Increase brand awareness through offers
- + Build incoming traffic

How It Works

We support over 7 million roadside customers every year and nearly half will need a repair. Repair assistance connects our curated network of repair facilities across the country with customers in need through timely, relevant recommendations.



Breakdown Event

Agero Recommends

Delivery Confirmation

Repair

50%

of roadside events result in a tow.

ALL

available through voice and digital channels.

\$\$

only pay marketing fee for vehicles delivered.

\$600+

average repair cost.

Features



Omnichannel

Available to consumers through digital and agent channels.



Easy Set Up

No upfront costs. Provide locations, contact information and billing to set up.



Launch Assistance

Field marketing kit empowers your team to launch quickly and easily.



Notifications

Email notifications sent when a vehicle is on the way.



Reporting & Analytics

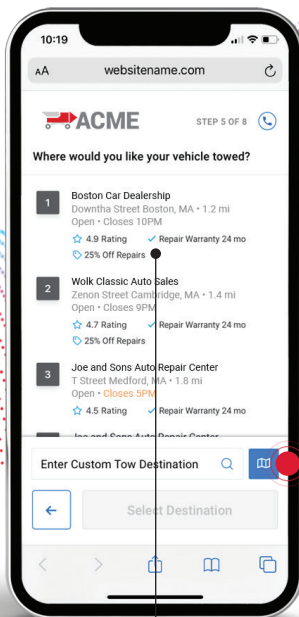
View all vehicle and case details for easy reconciliation.



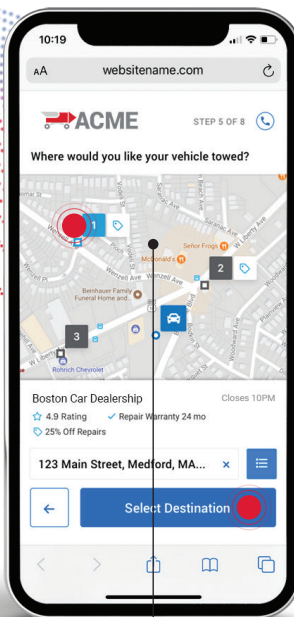
Brand Visibility

Showcase your facility and your capabilities through our digital platform.

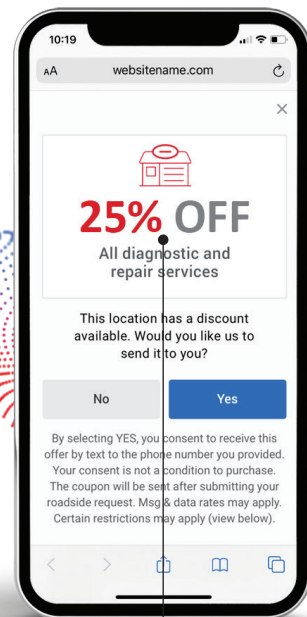
Customer Experience



Your name and address are displayed to the consumer.



Location details are visible on a map.



Opportunities to offer promotions.

About Agero

Agero's mission is to reimagine the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of independent service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**