

Reimbursement Portal on Recall Solutions

Simplify reimbursement for your customers
and your team

Support your customers and dealers with an easy to use
automated portal to streamline your reimbursements.



Benefits



Quick Set Up

Fully managed
solution ensures
easy launch.



Low Maintenance

Customer and coverage
details can be easily
added and updated.



Intuitive Experience

Simple, web based interface
for customers.



Rapid Payments

Automated processing
ensures quick turnaround
for payments.

How It Works



Service Needed

12%

of customers
repaired car prior to
recall notification.

Customer Pays

>\$400

for average
recall repair.

Reimbursement Requested

1–3 min

to complete
claim submission.

Payment Sent

3 out of 4

automatically
verified and quickly
reimbursed.

Features



Online Portal

Easy to find, easy to access.



Branded Experience

Showcase your brand through every customer touchpoint.



Automated Process

Claims are automatically processed based on configurable logic.



Claim Status

Reduce customer stress and follow up calls with online claim status.

Product View

Reinforce your brand

Quick and easy for both customers and dealers to enter vehicle details

Check status of the claim online

About Agero

Agero's mission is to rethink the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**