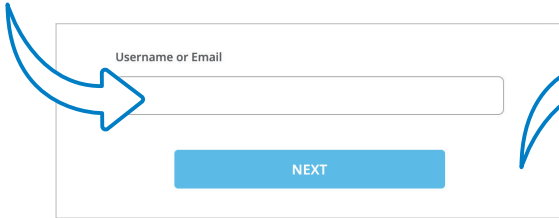


Q&A ▾ | WITH ▾ | YOUR ▾

# INSIGHTS DASHBOARD

Do you know where to find answers to critical questions about your business?



Log in to Swoop



Navigate to Insights

VOLUME IN YOUR HANDS WITH INSIGHTS AT YOUR FINGERTIPS

Where can I focus my expansion efforts?

..... Explore the

Territory Map

What are my job volume and performance trends?

.... Head to

Performance Summary

Where can I find a deep dive of my in-territory performance metrics?

... Click through

Performance Details

How do I rank against competitors?

..... Check your

Volume Insights

How are my drivers performing?

..... Analyze your

Driver Performance

How can I grow my performance to secure more jobs?

..... Utilize the

Volume Simulator

Where can I find as much info as possible on my jobs?

..... Deep dive into

Raw Job Data

Have More Questions?

Navigate to

RESOURCES

# DO YOU WANT MORE JOBS? LOOKING TO MAKE MORE MONEY?



## YOUR VOLUME. YOUR CONTROL.

The roadmap to winning more jobs with Agero.

Agero's selection logic has evolved to give you more transparency and more ways to win. By mastering these key performance levers, you are in the driver's seat of your own growth.

Soon, in addition to NPS, Completion Rate, Rates, Additional Charges and ETA, the new factors that will be included in selection are:

Location Sharing / GPS

Acceptance Rate



Continuity (Hours You're Available)

### DRIVE PERFORMANCE

*Delivering excellence is the fastest way to scale your volume.*

**NPS:** Providing a positive customer experience helps maintain strong performance rankings.

**Completion Rate:** Finishing the jobs you start keeps you at the top of the list.

### MASTER YOUR MARKET

*Smart pricing ensures you remain a valued partner.*

**Market-Based Rates:** Align your pricing with your specific region to stay competitive.

**Cost Transparency:** Providers who offer the best value for service see higher job frequency. Keep additional charges and add-on fees to a minimum to protect your rank.

### MAXIMIZE YOUR REACH

*Real-time data leads to real-time growth.*

**Location Sharing / GPS:** Sharing your location ensures you're getting the volume closest to you.

**Updates from the Field:** We prioritize providers whose drivers update their own job statuses directly from the field for the most precise ETAs.

**Territory Accuracy:** Align your service areas with your actual fleet capacity.



### BE THE PARTNER WE CAN COUNT ON

*Reliability equals rewards.*

**Acceptance Rate:** Maintaining a strong Acceptance Rate is a requirement to be in our network and ensures you'll receive a steady stream of job offers.

**Continuity (Hours You're Available):** The time you are open and available to take Agero jobs matters. Your consistent availability is critical.

## EMPOWER YOURSELF WITH INSIGHTS

Data-driven growth is at your fingertips in Swoop:

Log in > Navigate to

